JAGUAR

PASSPORT TO SERVICE

2008 Model Year

Publication Part No. **JJM 18 11 99 801**

Published January 2007 by Technical Communications, Jaguar Cars Limited

Owner and Vehicle Identification

The following information should be completed by the Selling Dealer:

Vehicle Identification Number (VIN): | | | | | | | | | | | | | | | | | |

Key Code: _____

Owner _____

Address _____

City _____ State _____ Zip _____

Phone _____ e-mail _____

Selling Dealer _____

Address _____

City _____ State _____ Zip _____

Phone: *Sales* _____ *Service/Parts* _____

Retail delivery date _____

Entry into service date _____

Vehicle Warranty expiration date _____

☐ Former Jaguar company vehicle
☐ Former retail demonstrator vehicle
☐ Overseas delivery vehicle
☐ Vehicle covered by extended service contract

Speedometer / Odometer replacement at:

Date _____ Mileage _____

IMPORTANT: In the event that the original purchaser changes address or sells the vehicle, the postage-paid Vehicle Registration / Owner Information Change Card included in this book should be completed and sent to Jaguar.

The owner must present this Passport to Service to obtain warranty repairs from an authorized Jaguar dealer.

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Using the Passport to Service

Vehicle Registration; Owner Information

At the time of original delivery, your Jaguar dealer will have placed your vehicle, your name and complete address in the Jaguar Cars vehicle registration file. A copy of this information appears at the front of this handbook. If any errors exist, please bring them to the immediate attention of your Jaguar dealer. Once registered, you are entitled to the benefits of the various applicable warranties as described herein.

Mail-in cards included in this handbook

Two postage-paid mail-in cards are included in this handbook:

- Vehicle Registration / Owner Information Change card
- Jaguar Clubs of North America Information Request card

If the Vehicle Registration / Owner Information Change card has already been used, notify Jaguar Cars by postcard. Copy the complete Vehicle Identification Number (VIN) and supply the previous and new owner's name and address. Mail the card to:

Jaguar Cars
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, New Jersey 07430-9890

Using the Passport to Service

Scheduled Vehicle Maintenance

The Maintenance Schedule, found on pages 28 – 29, lists all the required maintenance procedures and their intervals. Because of the need for specialized equipment and skills, it is strongly recommended that all service work be entrusted to an authorized Jaguar dealer.

Maintenance must be carried out at the specified intervals. Jaguar vehicles should have their first scheduled maintenance at 10,000 miles (16,000 kilometers) or 12 months from the date of delivery, whichever occurs first. Subsequent maintenance must be carried out at intervals not to exceed 12 months or 10,000 miles, whichever occurs first. After each maintenance service, confirm that the Maintenance Service Record has been completed (pages 30 – 31).

Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar Cars recommends that the maintenance procedures scheduled at 10,000-mile intervals be performed at intervals not to exceed six (6) months.

It is perfectly normal for the vehicle to consume some engine oil during normal use. It is the owner's responsibility to ensure that the engine oil is maintained at the proper level in between the scheduled maintenance intervals. Additionally, more frequent checks of under hood fluids and tire pressures can help minimize your chance of being inconvenienced while on the road, and may extend the life of certain wear and tear components. Jaguar dealers offer supplemental maintenance services as a convenience to those owners who do not wish to perform these services themselves.

The Maintenance Schedule may be revised from time to time. Jaguar dealers will be notified of revisions by Service Administration Bulletins or Technical Bulletins.

Foreword

Your Passport to Service

This handbook contains information and records essential for the understanding of Jaguar warranties and for the implementation of any necessary warranty rectification. It is recommended that you read the contents with care to familiarize yourself with the benefits available under the various warranties.

Jaguar Experience

We are committed to providing high levels of owner satisfaction and to offering you the highest standard of owner care. Jaguar Cars is pleased to welcome you to the *Jaguar Experience*, a comprehensive ownership program designed to enhance the satisfaction and security of owning a Jaguar automobile.

As part of the *Jaguar Experience*, the Jaguar Assistance Program includes the following during your vehicle's New Vehicle Limited Warranty (4-years / 50,000 miles, whichever occurs first):

- 24-hour roadside emergency assistance, plus trip interruption benefits, all available through a 24-hour toll-free Assistance Line.
- Dealer locator and customized trip routing services
- A 24-hour toll-free Assistance Line for questions about any elements of the Jaguar Assistance Program:

1-800-4 JAGUAR
(1-800-452-4827) Option #1

For full details on the Jaguar Assistance Program, please see page 26.

Communication with Jaguar Cars

Please direct all communication with Jaguar Cars to the Customer Relationship Center using one of the following options:

Jaguar Cars
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, New Jersey 07430-9890

1-800-4 JAGUAR
(1-800-452-4827), option #9
Mon. – Fri., 8:30 am – 7:00 pm EST

e-mail: Go to www.jaguarusa.com; click on "Contact Us", then click on "Email us".

Tire Warranties

Tires are warranted by the individual tire manufacturer indicated by the name brand of the tire (Bridgestone, Continental, Dunlop, Michelin or Pirelli). Refer to the tire manufacturer's warranty pamphlet supplied with your owner information package. Your Jaguar dealer can provide tire information and will assist you in most instances. In the event your Jaguar dealer is unable to supply the information and assistance you require, please contact the tire manufacturer directly at the appropriate number listed below.

- For Bridgestone tires: 1-800-356-4644
- For Continental tires: 1-800-847-3349
- For Dunlop tires: 1-800-321-2136
- For Michelin tires: 1-800-847-3435
- For Pirelli tires: 1-800-747-3554

Additional information on the care and service of automobile tires may be obtained by writing to:

Rubber Manufacturers Association
1400 K Street N.W.
Washington, DC 20005

Warranties: Summary of Warranties

The Jaguar warranties detailed in this booklet are issued by Jaguar Cars, the sole authorized importer of Jaguar vehicles in the USA and Puerto Rico, and cover only vehicles originally specified and built by Jaguar Cars Ltd, United Kingdom, for the United States and Puerto Rico.

Jaguar warranties are in favor of the original purchaser and each subsequent owner during the respective warranty periods.

These warranties will be honored by any Jaguar dealer in the world. However, Jaguar Cars will not cover the costs to modify the vehicle to meet legal requirements in another country.

A summary of Jaguar warranties applicable to 2008 Model Year vehicles follows.

New Vehicle Limited Warranty

Bumper to bumper
4 years / 50,000 miles

Battery
4 years / 50,000 miles

Wear parts and service adjustments
1 year / 12,500 miles

Corrosion
6 years / unlimited mileage

Emission Control System Warranties

Federal

Emission Design and Defect Warranty
4 years / 50,000 miles

- Certain emissions-related parts *
  8 years / 80,000 miles
- Emission Performance Warranty
  2 years / 24,000 miles

Certain emissions-related parts *
8 years / 80,000 miles

California †

Emission Performance Warranty
3 years / 50,000 miles

Emission Defect Warranty

- Short-term Warranty
  4 years / 50,000 miles
- Long-term Warranty **
  7 years / 70,000 miles

* Components noted with an asterisk (*) in the parts list on page 13 are covered for eight (8) years or 80,000 miles, whichever occurs first.

† The California Emission Control System Warranties apply to 2008 Model Year vehicles registered in California, Maine, Massachusetts, New York or Vermont.

** The specific parts covered by this warranty were selected on the basis of their estimated replacement cost at the time your vehicle was certified by the California Air Resources Board (CARB) for sale in California.

New Vehicle Limited Warranty

Applicability: All 2008 Model Year U.S.A. specification Jaguar vehicles registered in the U.S.A. and Puerto Rico.

Warranty Limitations

This New Vehicle Limited Warranty is the only express warranty applicable to your vehicle. Jaguar Cars neither assumes, nor authorizes anyone to assume for it, any other obligation or liability in connection with this warranty.

Limitation of Remedies

Under the warranty, it is agreed that the sole exclusive remedy against Jaguar Cars and its authorized dealers shall be for the repair or replacement of defective parts as provided herein. The sole purpose of this exclusive remedy shall be to provide for the free repair and replacement of defective parts in the manner prescribed in this warranty. This exclusive remedy shall not be deemed to have failed its essential purpose so long as Jaguar Cars, through its authorized dealers, is willing and able to repair or replace defective parts in the prescribed manner.

Implied Warranties; Consequential Damages

Under the law, the owner may be entitled to the benefit of certain implied warranties:

- an implied warranty of merchantability (that your car is reasonably fit for the general purpose for which it was sold) or,
- an implied warranty of fitness for a particular purpose. (That your car is suitable for your special purposes).

These implied warranties are limited, to the extent allowed by law, to the time period covered by the written warranties, or to the applicable time period provided by state law, whichever period is shorter.

Jaguar Cars does not accept responsibility under any of the warranties in the Passport to Service for any consequential damage or commercial loss to the owner, or any incidental expenses, loss of time, or inconvenience.

Some states do not permit a limitation on how long an implied warranty will last, or on the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to the owner. This warranty gives owners specific legal rights, and they may also have other rights that vary from state to state.

NOTE: The information regarding limitations on incidental and consequential damages under the NEW VEHICLE LIMITED WARRANTY also applies to the EMISSION CONTROL SYSTEM WARRANTIES.

Warranty Statement

Jaguar Cars warrants that during the warranty period, if a Jaguar vehicle is properly operated and maintained, repairs required to correct defects in factory-supplied materials or factory workmanship will be performed without charge upon presentment for service; any component covered by this warranty found to be defective in materials or workmanship will be repaired, or replaced, without charge. In addition, Jaguar Cars warrants that an authorized Jaguar dealer will provide service adjustments and will replace defective "wear parts" on your vehicle within the service adjustment warranty period.

Jaguar Cars and your dealer are not responsible for any time that you lose, for any inconvenience you might be caused, for the loss of your transportation, or for any other incidental or consequential damages you may have.

The warranty period for the vehicle begins on the date of the first retail sale, or on the date of entry into demonstrator service. The basic warranty period is for four (4) years or until the vehicle has been driven 50,000 miles, whichever occurs first. The service adjustment warranty period is for one (1) year or until the vehicle has been driven 12,500 miles, whichever occurs first.

Warranty Coverage

The New Vehicle Limited Warranty covers any factory-supplied component of the Jaguar vehicle that is defective during the basic warranty period, with the exception of tires and items such as:

- Lubricants
- Normal maintenance items
- Regularly scheduled maintenance, parts and labor
- Wear parts, except as listed below

The warranty includes any part scheduled for routine replacement during the warranty period if it is defective. If a part fails at the same time it is due for replacement it is not covered by the warranty.

Wear parts

Wear parts are warranted for one (1) year or until the vehicle has been driven 12,500 miles. Wear parts include the following:

- Brake pads – defect only *
- Manual transmission clutch components – defect only*
- Windshield wiper blades

* Brake pads and manual transmission clutch components are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

Brake discs (rotors)
Brake discs are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

Clutch components
Clutch friction plate, cover, pressure plate and flywheel friction surface are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

Battery
The battery is warranted 100% for parts and labor for four (4) years or 50,000 miles, whichever occurs first.

Service adjustments
Any adjustment necessary to correct a defect in materials or workmanship will be performed without charge for one (1) year or until the vehicle has been driven 12,500 miles. The term “adjustment” refers to minor repairs or adjustment not usually associated with the replacement of parts. Service adjustments include wheel and suspension alignment and wheel and tire balancing.

What is not Covered

Damage Caused by Accident; Alteration or Misuse of the Vehicle
Examples are:

- Damage caused by collision, fire, flood, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle
- Misuse of the vehicle, such as driving over curbs, overloading, racing, or using the vehicle as a stationary power source
- Alteration or modification of the vehicle, including changes to the body, chassis, or components after the vehicle leaves the control of Jaguar Cars
- Tampering with the vehicle, tampering with the emissions systems or with other parts that affect these systems
- Disconnection or alteration of the odometer, or where the actual mileage cannot be determined due to the odometer being inoperative for an extended period of time
- Unauthorized replacement of the odometer / speedometer
- Use of contaminated or improper fuel or fluids
- Application of chemicals by the owner

Damage Caused by Use and/or the Environment
Surface corrosion and deterioration of paint, trim, and appearance items that result from use and/or exposure to the elements are not covered.

Examples are:

- Stone chips, scratches
- Dings or dents
- Road salt, tree sap
- Bird droppings
- Lightning, hail damage
- Windstorm damage
- Earthquake damage
- Water or flood damage

What is not Covered

Damage Caused by Improper Maintenance

Damage caused by failure to maintain the vehicle, improperly maintaining the vehicle, or using the wrong fuel, oil, lubricants, or fluids is not covered. Refer to the Owner's Handbook for correct fluid levels, and the Maintenance Schedule in this handbook for proper ways to maintain your vehicle.

Examples are:

- Oil changes
- Engine tune-up
- Wiper blades
- Oils, lubricants and other fluids
- Oil / air filters
- Brake linings / pads
- Cleaning and polishing

Other Items and Conditions not Covered by This Warranty

- Parts and accessories on your vehicle that are not Jaguar-approved and are installed by dealer's body shops or manufacturing companies other than Jaguar
- Vehicles reported as follows: dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged or totaled
- Service adjustments, alignments and wear parts after one (1) year or 12,500 miles, whichever occurs first

Extra-Warranty Adjustment

Sometimes Jaguar Cars may offer a special adjustment program to pay all or part of the cost of certain repairs beyond the terms of the warranty. Check with your dealer or call 1-800-4 JAGUAR (1-800-452-4827) to determine whether any adjustment program is applicable to your vehicle. Please have available the following information:

- The model and the model year of your Jaguar vehicle
- The Vehicle Identification Number (VIN) – located on a plate at the bottom left corner of the windshield; also shown on your vehicle's registration and insurance cards

Jaguar Cars Ltd. and Jaguar Cars reserve the right to make modifications in vehicles manufactured and/or sold by them at any time without incurring any obligation to make the same or similar modifications in vehicles previously manufactured and/or sold by them.

Corrosion Protection Limited Warranty

Applicability: All 2008 Model Year U.S.A. specification Jaguar vehicles registered in the U.S.A. and Puerto Rico.

Warranty Statement

Jaguar Cars warrants that if any corrosion perforation occurs on the body of a Jaguar vehicle within six (6) years, unlimited mileage, from the date of first retail sale or the date of entry into demonstrator service, the panels affected by corrosion perforation will be repaired, or replaced, at no charge to the owner.

Warranty coverage

This warranty applies only to corrosion perforation of painted body panels or the body shell. Corrosion perforation means the corroding-through of the vehicle body from the inside to the outside.

Any part or component bolted or attached to the body, such as the suspension or exhaust systems, is not covered by the warranty because it is not part of the “body”. These components are covered by the New Vehicle Limited Warranty.

Sheet metal damage repairs

Any automotive body shop that is repairing sheet metal damage should be instructed to apply proper anti-corrosive materials to bring those repaired areas into conformity with the original protection provided by the manufacturer.

Aftermarket corrosion-proofing

Jaguar vehicles are protected internally with a wax-injection process. The use of aftermarket applications that contain solvents could compromise this factory coating. Claims for future corrosion perforation repairs could be denied because the factory coating had been rendered ineffectual.

Aluminum repairs

XJ models employ full aluminum body panels and monocoque framework. All collision repairs must be performed by an authorized Jaguar Aluminum Repair Center for the Corrosion Warranty to be applicable. Contact your local Jaguar dealer for details, or contact the Jaguar Cars Customer Relationship Center at 1-800-4 JAGUAR (1-800-452-4827), option #9.

Emission Design and Defect Warranty

Applicability: All 2008 Model Year Jaguar vehicles, certified in accordance with the Federal Clean Air Act, which are registered and operated in the United States or U.S. Federalized Territories.

Warranty Statement

Under the Federal Emission Design and Defect Warranty, Jaguar Cars must provide coverage for two (2) years or 24,000 miles, whichever occurs first. Jaguar Cars has voluntarily extended this warranty to four (4) years or 50,000 miles, whichever occurs first.

The warranty period for the vehicle begins on the date of the first retail sale, or on the date of entry into demonstrator service and continues for four (4) years or until the vehicle has been driven 50,000 miles, whichever occurs first.

Items that require scheduled replacement are warranted up to the replacement interval as specified in the New Vehicle Limited Warranty.

Jaguar Cars warrants that Jaguar vehicles are designed, built, and equipped so as to conform at the time of sale with the U.S. Environmental Protection Agency emission standards applicable at the time of manufacture, and are free from defects in factory-supplied materials and workmanship which could cause the vehicle to fail applicable regulations. You will not be charged for repair, replacement, or adjustments needed to correct emissions-related defects of the parts listed on page 13. Labor and diagnosis costs are included.

In addition, components noted with an asterisk (*) in the parts list on page 13 are covered for eight (8) years or 80,000 miles, whichever occurs first.

Emission Performance Warranty

Applicability: All 2008 Model Year Jaguar vehicles, certified in accordance with the Federal Clean Air Act, which are registered and operated in the United States or U.S. Federalized Territories.

Warranty Statement

The Federal Emission Performance Warranty is in effect for two (2) years or 24,000 miles, whichever occurs first, beginning on the date of the first retail sale or the date of entry into demonstrator service.

Under the Federal Emission Performance Warranty, Jaguar Cars will repair, replace, or adjust, with no charge for labor, diagnosis or parts, any emission control device or system, if all of the following apply:

- **your Jaguar is maintained and operated in accordance with the written instructions for proper maintenance and use listed in the Owner's Handbook and this Passport to Service, and**
- **your Jaguar fails to conform to the applicable emission standards as judged by an EPA-approved emission test, and**
- **you are subject to a penalty or sanction (including the denial of the right to use the vehicle) under local, State, or Federal law, and**
- **your Jaguar has not been tampered with, misused, or abused.**

In addition, components noted with an asterisk (*) in the parts list on page 13 are covered for eight (8) years or 80,000 miles, whichever occurs first.

Emission Control System Warranties Coverage

The following is a list of the parts that are covered under the Federal Emission Control System Warranties.

- Air / fuel feedback control system and sensors
- Catalytic converter(s) *
- Electronic engine control sensors and switches
- Electronic ignition system
- Emissions related bulbs, hoses, clamps, brackets, tubes, gaskets, seals, belts, connectors, fuel lines, and wiring harnesses
- Engine control module (ECM) *
- Exhaust gas recirculation (EGR) valve and associated parts
- Exhaust manifold(s)
- Fuel injection system
- Fuel tank, fuel filler cap and neck restrictor
- Fuel vapor storage canister, liquid separator and associated controls
- Intake manifold(s)
- Malfunction indicator light (MIL) system
- PCV system
- Spark control components
- Spark plugs
- Supercharger assembly
- Throttle body assembly
- Transmission control module
- Transmission control module and valve assembly
- Transmission control valve block
- Variable valve timing unit(s)

* parts covered for eight (8) years or 80,000 miles

California Emission Control System Warranties apply to 2008 Model Year vehicles registered in California, Maine, Massachusetts, New York or Vermont.

Your Warranty Rights and Obligations

The California Air Resources Board and Jaguar Cars are pleased to explain the emission control system warranty on your 2008 Jaguar vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. Jaguar Cars must warrant the emission control system on your vehicle for the periods of time listed on pages 14 – 15 and on page 5, provided there has been no abuse, neglect, or improper maintenance of your vehicle.

Your emission control system may include parts such as the fuel injection system, ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission related assemblies.

Where a warrantable condition exists, Jaguar Cars will repair your vehicle at no cost to you. Repairs include diagnosis, parts and labor.

Manufacturer's Warranty Coverage

The warranty period for the vehicle begins on the date of first retail sale, or on the date of entry into demonstrator or company service.

For three (3) years or 50,000 miles (whichever occurs first)

- If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Jaguar Cars to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
- If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Jaguar Cars. This is your short-term emission control system DEFECTS WARRANTY. Jaguar Cars has voluntarily extended your short-term emission control system DEFECTS WARRANTY to four (4) years or 50,000 miles, whichever occurs first.

An emission-related warranted part is any part on the vehicle, or any part installed during a warranty repair, which affects any regulated emission from a motor vehicle that is subject to California emission standards.

For seven (7) years or 70,000 miles (whichever occurs first)

If a part listed on the seven (7) years or 70,000 miles parts list is defective, the part will be repaired or replaced by Jaguar Cars. This is your long-term emission control system DEFECTS WARRANTY.

Seven (7) years or 70,000 miles parts list:

The following components are covered for all Jaguar vehicle models unless otherwise noted:

Catalytic converter(s)

Engine control module (ECM)

Exhaust manifold(s)

Fuel pump

Fuel tank

Intake manifold(s)

Mass air flow sensor

Oxygen sensors

Supercharger *

Throttle body assembly

Transmission control module (TCM)

Variable valve timing unit(s)

* Supercharged models only

Owner's Warranty Responsibilities

As the vehicle owner, you are responsible for the performance of the required maintenance listed in the Owner's Handbook and in this Passport to Service. Jaguar Cars recommends that you retain all receipts covering maintenance on your vehicle, but Jaguar Cars cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Jaguar dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed thirty (30) days.

As the vehicle owner, you should also be aware that Jaguar Cars may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities or if you want to report what you believe to be violations of the terms of this warranty you should contact Jaguar Cars Customer Relationship Center at 1-800-4 JAGUAR (1-800-452-4827) or the California Air Resources Board at:

State of California Air
Resources Board
Mobile Source Operations Division
9528 Telstar Avenue
El Monte, CA 91731

California Maintenance Schedules

There are maintenance schedules and parts replacement intervals for California specification vehicles that are considered the minimum requirement. Any part scheduled for replacement at a scheduled maintenance interval is covered only up to that scheduled maintenance interval. The service and replacement intervals for these items are indicated in the maintenance schedules in the Owner's Handbook and Passport to Service maintenance section. Refer to pages 28 – 29 of this booklet.

Overseas (U.K.) Delivery Vehicles Warranty Period

Overseas delivery vehicles obtained through the Jaguar Personal Export Program that have been built to U.S.A. specifications are entitled to all applicable Jaguar warranties as detailed in this handbook. Warranty coverage begins on the retail delivery date in the U.K.

Owner's Responsibilities

All warranties except the Corrosion Protection Limited Warranty

It is the owner's responsibility to follow the Maintenance Schedule as detailed in the Owner's Handbook and this Passport to Service. Jaguar vehicles should have their first scheduled maintenance at 10,000 miles (16,000 kilometers) or 12 months from the date of delivery, whichever occurs first. Subsequent maintenance must be carried out at intervals not to exceed 12 months or 10,000 miles, whichever occurs first.

Services should be performed within 2,500 miles of the specified mileage. For example, the 10,000 mile service should be performed between 7,500 and 12,500 miles.

Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar Cars recommends that the maintenance procedures scheduled at 10,000-mile intervals be performed at intervals not to exceed 6 months.

It is perfectly normal for the vehicle to consume some engine oil during normal use. It is the owner's responsibility to ensure that the engine oil is maintained at the proper level in between the scheduled maintenance intervals. Additionally, more frequent checks of under hood fluids and tire pressures can help minimize your chance of being inconvenienced while on the road, and may extend the life of certain wear and tear components. Jaguar dealers offer supplemental maintenance services as a convenience to those owners who do not wish to perform these services themselves.

The owner must maintain a record of when and where each scheduled maintenance service was performed. The date and mileage should be recorded in the Maintenance Service Record section of this handbook (pages 30 – 31). Jaguar Cars may request proof that the required scheduled maintenance service has been performed at the correct time.

Scheduled maintenance may be performed by any service agency that is in the business of servicing this type of vehicle. The vehicle owner may also perform the maintenance; however, he may be required to show that the proper parts were used and that he was able to perform the maintenance correctly. Improper maintenance performed by anyone other than a Jaguar dealer that results in repair costs during the warranty period are the responsibility of the vehicle owner.

The instructions in the Owner's Handbook and this Passport to Service specify that certain service parts are to be replaced at recommended intervals. These replacement parts are not covered by any Vehicle Warranty at any time unless the service part is shown to be defective during the warranty period.

It is the owner's responsibility to use premium unleaded gasoline only as specified in the Owner's Handbook. The use of leaded or alternative fuels could adversely affect the emission control system causing the vehicle to fail an emission test. Subsequent repairs are the responsibility of the owner. Consult your local Jaguar dealer as to when alternative fuel blends may be used, and the limitations involved.

All receipts covering maintenance work, and the Maintenance Record, should be transferred to the new owner if the vehicle is sold.

Who May Perform Warranty Work

New Vehicle Limited Warranty

Only authorized Jaguar dealers may perform repairs, adjustment and replacement of parts under the Jaguar New Vehicle Limited Warranty. In an emergency situation, when no authorized Jaguar dealer is available and it is not possible to get the vehicle to such a dealer, necessary repairs effected by any available service establishment may be covered by the warranty. The owner is entitled to reimbursement for emergency repairs to items covered under this warranty, but the reimbursement is not to exceed the manufacturer's suggested retail price for all warranted parts replaced, labor charges based on the manufacturer's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. Replaced parts and paid invoices must be presented at a Jaguar dealer as a condition of reimbursement for emergency repairs not performed at a Jaguar dealer.

Corrosion Protection Limited Warranty

Only authorized Jaguar dealers may perform repairs and replacement of parts under the Jaguar Corrosion Protection Limited Warranty.

Emission Control System Warranties

Repair to, or replacement of, any emission control system part found to be defective and covered by a Jaguar warranty will be performed by the Jaguar authorized dealer at his place of business at no charge to the owner for labor (including diagnosis) and parts.

The owner may elect to have maintenance, replacement, or repair of the emission control system performed by any automobile repair establishment or individual. The owner may elect to use parts other than Jaguar-approved service or remanufactured parts without invalidating this warranty; however, the cost of such service and parts will not be covered under the warranty.

While it is preferable that emission control system maintenance and repair work be performed by a Jaguar dealer, the validity of Jaguar emission warranties does not depend on it. Maintenance, replacement, or repair of emission control devices and systems may be performed by any automotive repair establishment or individual, using a certified part. Furthermore, the validity of the warranty does not depend on the use of any particular brand of replacement parts.

Replacement Emission Parts

The Jaguar emission control system was designed, built, tested and certified using genuine Jaguar parts, and the vehicle is certified by the manufacturer as being in conformity with Environmental Protection Agency and/or California Air Resources Board emission control regulations. It is recommended that any replacement parts used for maintenance, repair, or replacement be Jaguar-approved service or remanufactured parts.

The use of replacement parts that are not of equivalent quality may impair the effectiveness of the emission control system. An owner using such parts should make sure that they are warranted by the manufacturer to be equivalent to genuine Jaguar parts in performance and durability.

The use of non-Jaguar-approved parts does not automatically invalidate the warranty. However, such parts are not covered under the warranty unless the non-Jaguar part is damaged by a Jaguar-approved service or remanufactured part.

Conditions for Acceptance of Emission Control System Warranty Liability

Jaguar Cars will not deny warranty liability resulting from:

- Properly installed, certified parts used in maintenance or repairs
- Any cause attributable to the manufacturer
- Warranty or pre-delivery work performed by the selling dealer (or by any other authorized service facility)

Nor will Jaguar Cars deny such coverage because of work performed in an emergency situation to rectify an unsafe condition (including an unsafe driveability condition) attributable to the manufacturer if the owner has taken timely steps to put the vehicle back in performing condition.

Jaguar Cars will not reject any claim because of the use of an uncertified or unapproved part, or for noncompliance with any maintenance instruction, unless this action has caused the vehicle to fail to comply with emission standards.

A Word from Your Dealer About the Emission Control Equipment on Your New Vehicle

We want you to know that at the time your new Jaguar was delivered:

1. Based upon written notification furnished by the manufacturer, we have knowledge that this vehicle is covered by an Environmental Protection Agency (EPA) Certificate of Conformity.
2. We have made a visual inspection limited to those emission control devices or portions thereof which are visible without removal or adjustment of any component or system of the vehicle, whether emissions-related or otherwise. Based on such visual inspection, there are no apparent deficiencies in the installation of emission control devices by the manufacturer. (“Emissions control device” is limited to all devices installed on a vehicle for the sole or primary purpose of controlling vehicle emissions which were not in general use prior to 1968.)
3. We have performed all emission control system preparation required by the manufacturer prior to the sale of the vehicle, as set forth in the current pre-delivery service manual provided by the manufacturer.

4. Except as may be provided in Paragraph 5 below, if this vehicle fails an EPA-approved emission test prior to the expiration of three (3) months or 4,000 miles (whichever occurs first) from the date or mileage at the time of delivery to the ultimate purchaser, and the vehicle has been maintained and used in accordance with the written instructions for proper maintenance and use, then the vehicle manufacturer shall remedy the nonconformity free of charge to the vehicle owner under the terms of the manufacturer's emission performance warranty.
5. If the vehicle with which this statement is delivered was placed in service as a demonstrator or company car prior to delivery, the manufacturer's emission performance warranty period commenced on the date the vehicle was first placed in service. Demonstrator vehicles or company cars will be identified as such on page ii of this booklet, where the date of entry into service is recorded.

NOTE: The dealer makes no representation or warranty that the emission control system or any part thereof is without defect nor that the system will perform properly. The manufacturer's emission performance warranty referred to above furnished with this vehicle is solely that of the manufacturer.

This statement is required by section 207 of the Clean Air Act (42 U.S.C. 7541) and the EPA regulations issued thereunder.

Warranty Coverage for Altered or Converted Vehicles

All Jaguar vehicles incorporating alterations or conversions (examples: convertibles, limousines) outside of Jaguar authorized programs will continue to carry the Jaguar Cars warranty only on those areas of the vehicle that are not affected by the alteration or conversion.

How to Obtain Warranty Repairs

New Vehicle Limited Warranty, Corrosion Protection Limited Warranty

To obtain repairs, replacements, service adjustments or wear parts replacement under your limited warranty, you must present your vehicle to an authorized Jaguar dealer (unless it is an "emergency repair" as defined on page 17 of this handbook) within the applicable warranty period and request the warranty service you would like to receive. When making warranty repairs, the dealer will use genuine Jaguar parts or remanufactured parts that are authorized by Jaguar Cars.

Federal Emission Control System Warranties

A warranty claim made under either the Emission Design and Defect Warranty or the Emission Performance Warranty may be submitted by bringing the Jaguar vehicle to any authorized Jaguar dealer or to any facility authorized by Jaguar Cars to perform such work or service. If the emission warranty claim is accepted, it will be the obligation of Jaguar Cars to make all adjustments, repairs or replacements needed to ensure that the vehicle complies with applicable Environmental Protection Agency (EPA) emission standards, and that the vehicle will continue to comply and operate safely throughout the warranty period (provided the Jaguar vehicle is properly maintained and operated). The warranty work required will be performed at the expense of Jaguar Cars only if the repairs are performed by an authorized Jaguar dealer or by any facility authorized by Jaguar Cars to perform such work or service.

Most Jaguar dealers will be able to inform owners promptly as to whether a claim under either vehicle emission warranty is covered. If the dealer informs the owner that an emission warranty claim is not covered within the applicable emissions warranty period, the claim will be sent to Jaguar Cars for a final determination. Jaguar Cars must render a final decision within 30 days of the date the vehicle was presented to an authorized Jaguar dealer or facility for emission related repair, or within the time period set by local, state or federal law for vehicle repairs to be completed without incurring further penalties or sanctions, whichever period is shorter. However, this time period may be extended if the owner requests a delay, or if an event occurs that is not attributable to Jaguar Cars or to the authorized repair facility. If Jaguar Cars agrees that the claim is not valid, a written explanation of the reasons why the claim is being denied will be provided.

If, under the Emission Performance Warranty only, a final determination is not received during the required time period, and the failure is not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar Cars, Jaguar Cars will be responsible for repairing the Jaguar vehicle's emission control system free of charge. Similarly, if, under the Emission Performance Warranty only, the authorized repair facility is unable (for reasons not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar Cars) to repair the Jaguar vehicle within the required time period, the owner shall be entitled to have the warranty remedy performed at the expense of Jaguar Cars by any repair facility of the owner's choosing.

If the Jaguar vehicle must be tested, or other procedures must be performed to determine that the emission claim is valid, Jaguar Cars must pay those expenses. However, if it is determined that there is reason to reject the claim, these expenses are the responsibility of the vehicle owner.

Further information concerning the vehicle emission control system warranties may be obtained by contacting the Jaguar Cars Customer Relationship Center. Refer to page 24 for the address and telephone number. Information may also be obtained and violations of warranty terms may be reported by contacting the EPA.

Director, Certification and
Compliance Division (6405-J)
Environmental Protection Agency
1200 Pennsylvania Avenue N.W.
Washington, DC 20460

California Emission Control System Warranties

A warranty claim made under either the Emission Defect Warranty or the Emission Performance Warranty may be submitted by bringing the Jaguar vehicle to any authorized Jaguar dealer or to any facility authorized by Jaguar Cars to perform such work or service. If the emission warranty claim is accepted, it will be the obligation of Jaguar Cars to make all adjustments, repairs or replacements needed to ensure that the vehicle complies with applicable California Air Resources Board (CARB) and Environmental Protection Agency (EPA) emission standards, and that the vehicle will continue to comply and operate safely throughout the warranty period (provided the Jaguar vehicle is properly maintained and operated). The warranty work required will be performed at the expense of Jaguar Cars only if the repairs are performed by an authorized Jaguar dealer or by any facility authorized by Jaguar Cars to perform such work or service.

California Smog Check Test

If a Jaguar vehicle fails a Smog Check test, the vehicle should be taken to an authorized Jaguar dealer for rectification and warranty claim submission. A copy of the failed Smog Check test printout must be presented to the dealer when the vehicle is delivered. At the option of the vehicle owner, the diagnosis of the failure can be made by the Jaguar dealer and the repairs performed by another authorized repair facility.

Most Jaguar dealers will be able to inform owners promptly as to whether a claim under either vehicle emission warranty is covered. If the dealer informs the owner that an emission warranty claim is not covered within the applicable emission warranty period, the claim will be sent to Jaguar Cars for a final determination. Jaguar Cars must render a final decision within 30 days of the date the vehicle was presented to an authorized Jaguar dealer or facility for emission related repair, or within the time period set by local, state or federal law for vehicle repairs to be completed without incurring further penalties or sanctions, whichever period is shorter. However, this time period may be extended if the owner requests a delay, or if an event occurs that is not attributable to Jaguar Cars or to the authorized repair facility. If Jaguar Cars agrees that the claim is not valid, a written explanation of the reasons why the claim is being denied will be provided.

If, under the Emission Performance Warranty only, a final determination is not received during the required time period, and the failure is not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar Cars, Jaguar Cars will be responsible for repairing the Jaguar vehicle's emission control system free of charge. Similarly, if, under the Emission Performance Warranty only, the authorized repair facility is unable (for reasons not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar Cars) to repair the Jaguar vehicle within the required time period, the owner shall be entitled to have the warranty remedy performed at the expense of Jaguar Cars by any repair facility of the owner's choosing.

If the Jaguar vehicle must be tested, or other procedures must be performed to determine that the emission claim is valid, Jaguar Cars must pay those expenses. However, if it is determined that there is reason to reject the claim, these expenses are the responsibility of the vehicle owner.

Further information concerning the vehicle emission warranties may be obtained by contacting the Jaguar Cars Customer Relationship Center. Refer to page 24 for the address and telephone number. Information may also be obtained and violations of warranty terms may be reported by contacting the EPA and/or CARB.

Director, Certification and
Compliance Division (6405-J)
Environmental Protection Agency
1200 Pennsylvania Avenue N.W.
Washington, DC 20460

State of California Air
Resources Board
Mobile Source Operations Division
9528 Telstar Ave.
El Monte, CA 91731

Customer Relationship Center

If you are dissatisfied with warranty repairs performed on your Jaguar, the following steps should be taken to address your concerns:

- Discuss your concern with the dealer's Service Manager and, if necessary, the owner or General Manager of the Jaguar dealer.
- If the dealer cannot resolve the concern to your satisfaction, you may contact the Jaguar Cars Customer Relationship Center using one of the following options:

  Jaguar Cars
  ATTN: Customer Relationship Center
  555 MacArthur Boulevard
  Mahwah, New Jersey 07430-9890

  1-800-4 JAGUAR
  (1-800-452-4827), option #9

  e-mail: Go to www.jaguarusa.com; click on "Contact Us", then click on "Email us".

When contacting Jaguar Cars by telephone, a Customer Relationship Representative will answer your call and work with your dealer to help resolve your concern. Customer Relationship Representatives are available Monday through Friday between the hours of 8:30 am and 7:00 pm, EST.

In order to expedite resolution of your concern, please provide the Customer Relationship Representative with the following information:

- The model and model year of your Jaguar vehicle
- The Vehicle Identification Number (VIN) – located on a plate at the bottom left corner of the windshield; also shown on your vehicle's registration and insurance cards and on your personalized Jaguar Experience card
- Approximate mileage
- The vehicle's date of sale
- The selling dealer's name and address
- The servicing dealer's name and address (if different from selling dealer)
- Brief details of the concern.

State sponsored arbitration programs

Jaguar Cars does not participate in an independent arbitration program, but it does participate in state-sponsored arbitration programs where they are available and required by law. These dispute settlement mechanisms are essentially third party mediation panels comprised of consumers and/or industry members.

The arbitration programs are established and operated by state agencies. The state agency responsible for administering the program in your state should be contacted for further information.

Arbitration programs

AutoCAP (Automotive Consumer Action Program) and BBB AUTO LINE are national arbitration programs sponsored by the National Automotive Dealers Association and the Better Business Bureau respectively. Jaguar Cars subscribes to AutoCAP nationally and to BBB AUTO LINE in the states of Kentucky and Minnesota. Consumers may contact AutoCAP through their state's Department of Motor Vehicles, or BBB AUTO LINE (in Kentucky and Minnesota) through the Better Business Bureau.

State replacement / refund statutes ("Lemon Law" rights)

Lemon laws permit owners to obtain a replacement vehicle or a refund of the purchase price under certain circumstances. The provisions of the laws vary from state to state. To the extent allowed by state law, it is required that you first provide Jaguar Cars with written notification of any defects or nonconformities covered by state laws. In most states, Jaguar Cars has the right to a final attempt to correct the warranty noncomformity before you pursue the remedies provided by the laws. Your written notification should be sent by certified mail to the address on page 24.

Reporting Safety Defects (U.S. only)

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Jaguar Cars.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Jaguar Cars.

To contact NHTSA, you may either call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153).You may also write to:

National Highway Traffic
Safety Administration
U.S. Department of Transportation
400 7th Street S.W.
Washington, DC 20590

In addition, the NHTSA maintains a website at **www.safercar.gov**. You can also obtain other information about motor vehicle safety from the Hotline.

Jaguar Assistance Program

Jaguar Experience

The *Jaguar Experience* is an exclusive collection of privileges and services for Jaguar owners. Further information regarding specific owner benefits are detailed in your *Jaguar Experience* Welcome Kit, which is mailed a few weeks after delivery of your Jaguar. For your convenience, you may also visit **www.myJaguar.com**.

Jaguar Assistance Program

As part of Jaguar's commitment to a pleasurable driving experience, the Jaguar Assistance Program is furnished at no additional cost to you for the term of your New Vehicle Limited Warranty (4 years / 50,000 miles, whichever occurs first).

The benefits detailed here are available 24 hours a day, 365 days a year, through our toll-free Assistance Line:

1-800-4 JAGUAR
(1-800-452-4827) Option #1

Assistance Program Benefits

24-hour emergency towing

In the event of a mechanical disablement of your Jaguar vehicle which renders the vehicle inoperative, the Jaguar Assistance Center will arrange to transport your vehicle to the nearest Jaguar dealer or qualified repair facility. This service will be provided throughout the U.S., Canada and Puerto Rico at no cost to you if required at any time during the term of your New Vehicle Limited Warranty (4 years / 50,000 miles, whichever occurs first). Your vehicle must be accessible to our dispatched transport facility (as determined by our facility) to receive this service.

24-hour roadside assistance

Should you accidentally run out of fuel, require a battery jump or lock-out assistance, or need help in changing a flat tire, the Jaguar Assistance Center will dispatch a facility to deliver a small quantity of fuel, change a flat tire with your inflated spare, or arrange a battery jump to allow you to proceed to your destination. This service will be provided to you if required at any time during the term of your New Vehicle Limited Warranty (4 years / 50,000 miles, whichever occurs first).

Trip interruption benefits

Trip interruption benefits are provided in the event of a warranty-related disablement that occurs more than 50 miles from your primary residence. Reasonable reimbursement for meals, lodging and alternate transportation expenses are included, unless you have already reached your final destination*.

It is required that you contact the Jaguar Assistance Center to obtain pre-authorization of claim expenses. Original receipts must be provided for your reimbursement to be processed. Items such as entertainment, non-essential goods and services, rental vehicle drop-off fees, expenses and claims paid by your insurance company or other provider, and insurance deductibles are not eligible for reimbursement.

***Please Note:** Reimbursement for meals and lodging is not extended if you have already reached your final or intended destination.

Jaguar dealer locator service

The Jaguar Assistance Center will provide Jaguar owners with the location and phone number of the nearest Jaguar dealer. This will enable owners to locate Jaguar authorized parts and service while traveling via a simple toll-free call from anywhere in the U.S.

Jaguar customized trip routing service

This benefit provides comprehensive information about the most time saving (direct) or scenic routes to travel. It includes easy-to-follow maps, a highlighted travel planner specific to your route and destination, mileage guides, points of interest and other useful material to make your trip easier and more enjoyable. Please call the toll-free Assistance Line to order your customized trip routing.

Using the Jaguar Assistance Center

If your Jaguar vehicle becomes disabled while in operation, proceed as follows:

- Call the 24-hour toll-free Assistance Line:

1-800-4 JAGUAR
(1-800-452-4827) Option #1

- Provide the Jaguar Assistance Center representative with your name, the vehicle identification number (VIN), the current mileage of your vehicle, the vehicle location, a telephone number where you can be reached and a brief description of the problem. The 17-digit VIN appears on the Owner and Vehicle Identification page (page ii) of this booklet, on your insurance card, and on the plate located at the bottom left of the vehicle windshield.

The Jaguar Assistance Center representative will work with you to find the best solution to your problem. If it is safe to do so, it is recommended that you remain with your vehicle until assistance arrives.

Exceptions

The Jaguar Assistance Program does NOT cover the following:

- Disablements caused by accidents, collisions or vandalism
- Jaguar rental fleet vehicles

2008 MY Maintenance Schedule All Models

Services should be performed within 2,500 miles of the specified mileage. For example, the 10,000 mile service should be performed between 7,500 and 12,500 miles.

Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar Cars recommends that the maintenance procedures scheduled at 10,000-mile intervals be performed at intervals not to exceed 6 months.

Service (miles x 1,000)	**10**	**20**	**30**	**40**	**50**	**60**	**70**	**80**	**90**	**100**	**110**	**120**	**130**	**140**	**150**
Check / top up brake fluid level	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check / top up coolant level	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check / top up power assisted steering fluid level	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check / top up windshield washer fluid level	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check / top up battery electrolyte level	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check drive belt tension wear indicator(s); replace belt(s) if necessary or as specified	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Check suspension dampers for fluid or air leaks: XJ models only	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Visually check under hood and under body for any fluid leaks	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace air filter element: all models except X-TYPE				●				●				●			
Replace air filter element: X-TYPE models only			●			●			●			●			●
Replace fuel filter: all models except X-TYPE						●						●			
Replace fuel filter: X-TYPE models only							●							●	
Replace brake fluid	**Every 2 years regardless of mileage**														

2008 MY Maintenance Schedule All Models

Service (miles x 1,000)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
Replace engine coolant: all models except XK	Every 5 years or 150,000 miles														
Replace engine coolant: XK models only	Every 4 years or 60,000 miles														
Replace spark plugs										●					
Replace accessory drive belt: all models except XK															●
Replace accessory drive belt: XK models only										●					
Replace rear drive belt: X-TYPE models only															●
Replace Supercharger drive belt: supercharged XJ, XK, and S-TYPE models										●					
Replace engine oil, oil filter and sump washer	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Inspect brake pads for wear (check rotor condition on pad change)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace pollen filter: all models except S-TYPE		●		●		●		●		●		●		●	
Replace pollen filter: S-TYPE models only	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Inspect windshield wiper blades for wear or deterioration	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Apply Jaguar Screen Clean paste to the windshield exterior		●		●		●		●		●		●		●	
Check tire pressure, tread depth and general condition; check for signs of uneven wear; check that tires are correct size and type (check should include spare tire)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Conduct road test; verify parking brake operation	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

Record of Dealer Service

The undersigned dealer certifies that on the date listed, this vehicle was serviced as per the maintenance schedule, and any conditions covered by a Jaguar warranty were repaired.

Services should be performed within 2,500 miles of the specified mileage. For example, the 10,000 mile service should be performed between 7,500 and 12,500 miles.

Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar Cars recommends that the maintenance procedures scheduled at 10,000-mile intervals be performed at intervals not to exceed 6 months.

It is perfectly normal for the vehicle to consume some engine oil during normal use. It is the owner's responsibility to ensure that the engine oil is maintained at the proper level in between the scheduled maintenance intervals. Additionally, more frequent checks of under hood fluids and tire pressures can help minimize your chance of being inconvenienced while on the road, and may extend the life of certain wear and tear components. Jaguar dealers offer supplemental maintenance services as a convenience to those owners who do not wish to perform these services themselves.

☐ **10,000 miles**

Date _____

Odometer_____

Dealer Stamp

☐ **20,000 miles**

Date _____

Odometer_____

Dealer Stamp

☐ **30,000 miles**

Date _____

Odometer_____

Dealer Stamp

☐ **40,000 miles**

Date _____

Odometer_____

Dealer Stamp

☐ **50,000 miles**

Date _____

Odometer_____

Dealer Stamp

Maintenance Service Record

☐ **60,000 miles**	☐ **110,000 miles**
Date _____ Odometer _____ Dealer Stamp	Date _____ Odometer _____ Dealer Stamp
☐ **70,000 miles**	☐ **120,000 miles**
Date _____ Odometer _____ Dealer Stamp	Date _____ Odometer _____ Dealer Stamp
☐ **80,000 miles**	☐ **130,000 miles**
Date _____ Odometer _____ Dealer Stamp	Date _____ Odometer _____ Dealer Stamp
☐ **90,000 miles**	☐ **140,000 miles**
Date _____ Odometer _____ Dealer Stamp	Date _____ Odometer _____ Dealer Stamp
☐ **100,000 miles**	☐ **150,000 miles**
Date _____ Odometer _____ Dealer Stamp	Date _____ Odometer _____ Dealer Stamp

Jaguar Clubs of North America

The Jaguar Clubs of North America (JCNA), founded on January 16, 1958, exists to promote and encourage a spirit of mutual interest and assistance among owners of Jaguar automobiles. JCNA assists in the formation of local Jaguar owner's clubs and charters these groups to provide a means for the exchange of information concerning Jaguar automobiles. JCNA also publishes periodic bulletins and magazines containing material of interest to members.

JCNA sponsors Championship competitions for members in *Concours d'Elegance*, road rallies and slaloms, and encourages affiliate clubs to take part in these activities. Local clubs also hold social meetings, tours and other events.

JCNA dues include a subscription to the JAGUAR JOURNAL, a bi-monthly magazine containing articles of interest to all Jaguar owners. The JOURNAL covers Jaguar company, product and racing news, technical data, club activity information, and feature articles of general interest with a Jaguar focus.

To receive JCNA information and a list of local clubs, visit the website at **www.JCNA.com**, call 1-888-CLUBJAG (1-888-258-2524) or complete and mail the post card found at the end of this book. To receive a sample copy of the JAGUAR JOURNAL, send the completed card and a check or money order for $5.00, or your Visa / MasterCard number with your signature and expiration date, in an envelope to the address on the post card.

Vehicle Registration / Owner Information Change Card

USE THIS CARD FOR CHANGES IN NAME, ADDRESS OR OWNERSHIP.

Vehicle in Warranty? ☐ Yes ☐ No

Make Model Year

Vehicle Identification Number (VIN)

(Found on page ii of this booklet or on a plate at the base of the left-hand windshield of your vehicle.)

Engine Number

(Found on the upper left front engine block adjacent to the left-hand lifting eye.)

Change in Ownership, Name or Address:

Owner's Name

Address

City State Zip

Phone e-mail

Date of Purchase Mileage

Owner's Signature

Original Owner's Name

Original Selling Dealer Name Dealer No.

Original Selling Dealer Address

Delivery Date

Original Owner's Signature

PLEASE DETACH AT PERFORATION AND MAIL THIS CARD.

This card should be used to notify Jaguar Cars in the event that the vehicle is transferred to a new owner or the current owner's name or address should change. It is important that this information be maintained by Jaguar Cars to permit communication if it becomes necessary to contact the owner.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 303 MAHWAH, NJ

POSTAGE WILL BE PAID BY ADDRESSEE

JAGUAR CARS
CUSTOMER RELATIONSHIP CENTER
555 MACARTHUR BOULEVARD
MAHWAH NEW JERSEY 07430-9890

JAGUAR Owner's Clubs are located throughout the U.S.A., Canada and Mexico. Membership is open to any JAGUAR car owner. To receive information on JCNA and a list of local JCNA clubs, visit the website **at www.JCNA.com**, call 1-888-CLUBJAG (1-888-258-2524) or complete the information below, then detach and mail this card.

Name _____

Address _____

City _____ State/Province _____

Country _____ Zip/Postal Code _____

E-mail address _____

What Jaguar do you own? _____

The JAGUAR JOURNAL is published six times a year for members of JCNA. A subscription is included with membership in a local JCNA Club. To receive a sample copy of the JAGUAR JOURNAL, send the information above and $5.00 (or Visa or MasterCard number, expiration date and signature, on a separate sheet) in a sealed envelope to the address below:

Jaguar Clubs of North America
Membership Dept.
555 MacArthur Boulevard
Mahwah, New Jersey 07430-9890

PLEASE DETACH AT PERFORATION AND MAIL THIS CARD.

Use this card to receive Jaguar Clubs of North America information. Refer to page 32 for more information.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 303 MAHWAH, NJ

POSTAGE WILL BE PAID BY ADDRESSEE

JAGUAR CLUBS OF
NORTH AMERICA
MEMBERSHIP DEPARTMENT
555 MACARTHUR BOULEVARD
MAHWAH NEW JERSEY 07430-9890

Jaguar Security Information Card

- Enter the required security information onto the card
- Remove the card from this handbook and store it in a safe place – NOT in the vehicle
- Should you sell the vehicle, be sure to pass the card to the new owner

SECURITY INFORMATION

JAGUAR

VIN

Locking Wheel Nut Code

Security Label from Key Transmitter

AFFIX SECURITY LABEL HERE

Keep this card in a safe place – NOT in the vehicle.